

WARRANTY CERTIFICATE

LIMITED LIFETIME LABOR WARRANTY

PhaseOne warrants the workmanship of its installation. If an issue ever traces back to how we installed your project, we come back and make it right.

ISSUED TO

Original purchaser / present property owner

CUSTOMER NAME

CO-OWNER / SPOUSE

PROPERTY ADDRESS

CITY / STATE / ZIP

PHONE

DATE OF INSTALLATION

JOB / CONTRACT NUMBER

WHAT THIS WARRANTY COVERS

- The workmanship of every exterior installation PhaseOne performs at the Property.
- Correction of installation defects, including any resulting water intrusion caused by our installation.
- All labor to make the correction, with a response within three business days. No trip charge and no service fee.
- Repair of physical damage to your home caused by a covered defect, not just the defect itself.
- Coverage for as long as the materials were rated to last. A 30-year shingle carries a 30-year labor warranty, a 20-year shingle carries 20 years, and a product warranted for life carries a lifetime labor warranty.
- Transfer to a subsequent owner, prorated over 15 years. No transfer fee.

WHAT IT DOES NOT COVER

- The products themselves. Materials are covered by the manufacturer, under a separate document that is not a warranty of PhaseOne.
- Repairs or alterations by anyone other than PhaseOne. Coverage ends on that portion only, not the rest of your project.
- Another contractor's work on or through what we installed. Your surrounding coverage continues if we inspect it. See clause 6.
- Any loss other than physical damage to the property, such as lost income, loss of use, or claimed diminished value.
- Misuse, neglect, movement or settling of the structure, acts of God, and ordinary wear.

ISSUED BY PHASEONE

Full terms on the following page.

AUTHORIZED SIGNATURE

DATE ISSUED

TERMS AND CONDITIONS

LIMITED LIFETIME LABOR WARRANTY

1. THE WARRANTY

PhaseOne Home Remodeling Group LLC, a Texas limited liability company ("PhaseOne," "we," "us"), warrants to the original purchaser identified on the certificate that the labor and workmanship of the installation we performed at the Property will be free from defects in workmanship, subject to the terms below. This is your exclusive workmanship warranty and is in lieu of all other warranties, express or implied, except as required by law.

2. WHAT "LIFETIME" MEANS

"Lifetime" means the rated service life of the materials installed. This labor warranty runs for the same term the manufacturer warrants the product it covers. A 30-year shingle carries a 30-year labor warranty, a 20-year shingle carries a 20-year labor warranty, and a product warranted by its manufacturer for life carries a lifetime labor warranty. Where a project includes more than one product, each area runs on the term of the product installed there. Your term is the one stated in the manufacturer product warranty supplied with your project.

3. PRODUCTS ARE WARRANTED BY THEIR MANUFACTURERS

Manufacturer product warranties are provided by the respective manufacturers under separate documents and are not warranties of PhaseOne. We will help you identify and file under the correct product warranty, but the manufacturer, not PhaseOne, is responsible for the materials.

4. EXCLUSIONS

This warranty does not cover damage caused by misuse, neglect, movement or settling of the structure, acts of God, or ordinary wear. It does not cover the products themselves, work not performed by PhaseOne, or conditions outside the contracted scope of work, including concealed or pre-existing conditions addressed by change order or left unaddressed.

5. REPAIRS AND ALTERATIONS BY OTHERS

If anyone other than PhaseOne repairs, alters, or modifies work we installed, coverage ends on that portion of the work. The rest of your project stays covered. If something is wrong with our work, call us first and give us the chance to correct it, at no charge to you.

6. NEW PENETRATIONS AND LATER WORK

Solar panels, satellite equipment, vents, skylights, and other accessories added later mean cutting into work we installed. Two things follow. First, that new work is not ours: damage caused by another contractor's penetration, flashing, or attachment is not covered here. Second, our surrounding work stays covered as long as theirs was done correctly. Tell us before the work happens and we will inspect within three business days, at no charge. If it is sound, your coverage on that area continues unchanged. If it is not, we will put in writing what needs correcting; coverage on that area is suspended until the correction is made, and resumes once we verify it. If the work is never inspected or never corrected, coverage on that area ends.

7. TRANSFER

This warranty is transferable to a subsequent owner of the Property. On transfer, coverage becomes prorated on a straight-line basis over fifteen (15) years measured from the date of original installation, so the share of the labor cost PhaseOne bears decreases by one fifteenth for each full year elapsed. Notify PhaseOne in writing of the transfer, with the new owner's name and the date of sale. There is no transfer fee.

8. HOW TO MAKE A CLAIM

Contact PhaseOne in writing at contact@phaseoneremodeling.com, or by phone at (254) 870-8446, and describe the issue, the Property address, and the approximate date of installation. We will respond within three business days and schedule an inspection. Give us that opportunity before any repair is started. There is no trip charge and no service fee on a covered claim.

9. OUR REMEDY

If we determine a claim is valid, PhaseOne will, at its option, repair or replace the defective workmanship, and repair physical damage to the Property caused by that defect. We do not stop at the leak. Coverage is limited to physical damage to the Property and extends to no other loss of any kind, including lost income, loss of use, temporary housing, and claimed diminished property value.

10. GOVERNING LAW AND DISPUTES

This warranty is governed by the laws of the State of Texas. Any dispute is subject to the mediation and binding arbitration provisions of the signed sales agreement between the parties, including the waiver of jury trial set out in that agreement.

11. ENTIRE WARRANTY

This certificate, together with the signed sales agreement, is the entire workmanship warranty between the parties. No salesperson or representative may vary its terms except in a writing signed by PhaseOne.